

**Public Service Statistics**

**Reference Questions**

Service Unit	July 2009				August 2009					September 2009				Total
	7/1-7/4	7/5-7/11	7/12-7/18	7/19-7/25	7/26-8/1	8/2-8/8	8/9-8/15	8/16-08/22	8/23-8/29	8/30-9/5	9/6-9/12	9/13-9/19	9/20-9/26	
Access Support	1	6	0	0	0	0	0	0	0	2	2	1	0	12
AFA	28	31	33	19	32	12	9	18	198	0	129	116	118	743
Documents	7	18	28	15	11	14	7	21	27	35	37	17	30	267
Education		19	27	25	26	10	2	4	37	40	29	34	64	317
Library West	62	99	64	80	85	67	23	19	286	184	126	120	153	1368
Journalism	8	6	8	10	10	22	7	11	31	32	22	17	20	204
Latin American Coll.	18	52	20	18	24	20	20	38	58	43	38	63	75	487
Maps	15	11	11	28	15	19	12	10	21	30	21	20	75	288
Marston	47	143	175	194	129	167	80	182	1186	890	692	879	560	5324
Music	19	20	16	27	29	16	10	6	36	55	33	48	43	358
Special Collections	95	175	78	98	101	132	110	37	118	9	136	200	222	1511
<b>Total</b>	<b>300</b>	<b>580</b>	<b>460</b>	<b>514</b>	<b>462</b>	<b>479</b>	<b>280</b>	<b>346</b>	<b>1998</b>	<b>1320</b>	<b>1265</b>	<b>1515</b>	<b>1360</b>	<b>10879</b>

Service Unit	October 2009				November 2009					December 2009				Total
	9/27-10/3	10/4-10/10	10/11-10/17	10/18-10/24	10/25-10/31	11/1-11/7	11/8-11/14	11/15-11/21	11/22-11/28	11/29-12/5	12/6-12/12	12/13-12/19	2/20-12/26	
Access Support	0	0	0	0	0	1	0	0	0	0	0	1	0	2
AFA	62	104	62	110	52	126	42	112	40	45	60	14	0	829
Documents	25	34	30	18	25	18	10	37	15	23	18	15	1	269
Education	52	30	17	26	32	20	23	23	11	14	38	18	2	306
Library West	71	133		228	151	108	73	106	69	108	95	93	0	1235
Journalism	19	29	11	23	18	18	12	25	11	18	18	14	7	223
Latin American Coll.	65	69	37	64	59	52	59	65	43	24	25	0	1	563
Maps	40	30	16	21	25	12	16	18	8	12	23	24	6	251
Marston	371	175	145	169	228	97	103	228	14	118	81	41	40	1810
Music	36	60	34	49	50	42	30	61	27	45	9	27	1	471
Special Collections	192	154	147	227	360	161	173	237	103	137	186	127	38	2242
<b>Total</b>	<b>933</b>	<b>818</b>	<b>499</b>	<b>935</b>	<b>1000</b>	<b>655</b>	<b>541</b>	<b>912</b>	<b>341</b>	<b>544</b>	<b>553</b>	<b>374</b>	<b>0</b>	<b>8201</b>

Service Unit	January 2010				February 2010					March 2010				Total
	12/27-1/2	1/3-1/9	1/10-1/16	1/17-1/23	1/24-1/30	1/31-2/6	2/7-2/13	2/14-2/20	2/21-2/27	2/28-3/6	3/7-3/13	3/14-3/20	3/21-3/27	
Access Support	0	1	0	0	1	1	3	0	0	2	2	3	0	13
AFA	0	42	55	49	48	44	48	37	52	52	14	43	52	536
Digital Library Center	0	0	0	0	0	0	0	0	9	0	8	13	30	
Documents	0	15	20	20	45	31	28	34	28	19	11	15	20	286
Education	0	31	23	38	29	26	16	19	24	11	8		40	265
Library West	0	137	167	97	95		122	115	54			99	67	953
Journalism	0													0
Latin American Coll.	0	59	50	52	66	65	75	70	71	69	29	81	87	774
Maps	0	33	33	32	10	21	37	15	34	23	1	16	16	271
Marston	0	243	245	182	259	169	232	99	121	109	47	171	110	1987
Music	0	24	48	11	36	34	37	30	41	28	7	40	36	372
Special Collections	0	122	303	134	189	197	197	132	178	212	95	173	225	2157
<b>Total</b>	<b>0</b>	<b>707</b>	<b>944</b>	<b>615</b>	<b>778</b>	<b>588</b>	<b>795</b>	<b>551</b>	<b>603</b>	<b>534</b>	<b>214</b>	<b>649</b>	<b>666</b>	<b>7644</b>

Service Unit	April 2010				May 2010					June 2010				Total
	3/28-4/3	4/4-4/10	4/11-4/17	4/18-4/24	4/25-5/1	5/2-5/8	5/9-5/15	5/16-5/22	5/23-5/29	5/30-6/5	6/6-6/12	6/13-6/19	6/20-6/30	
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA														0
Digital Library Center	25	17	9	36	20	18	15	36	24	27	36	167	48	478
Documents	28	22	21	15	9	12	8	9	19	13	9	16	12	193
Education	28	24	21	38	9	7	10	8	17	16	23	27	23	251
Library West	71		52	69	51		23	33	25	11	34	33		402
Journalism														0
Latin American Coll.	74	85	94	83	56	29	35	40	37	28	33	32	46	672
Maps	12	225	36	16	17	16	12	13	34	5	3	29	18	436
Marston	108	153	98	92	11	72	51	117	104	53	62	64	79	1064
Music	52	32	50	29	20	10	17	10	24	7	16	24	15	306
Special Collections	192	96	134	162	156	98	76	93	97	86	92	96	194	1572
<b>Total</b>	<b>590</b>	<b>654</b>	<b>515</b>	<b>540</b>	<b>349</b>	<b>262</b>	<b>247</b>	<b>359</b>	<b>381</b>	<b>246</b>	<b>308</b>	<b>488</b>	<b>435</b>	<b>5374</b>

**Public Service Statistics**

**Other Transactions**

Service Unit	July 2009				August 2009					September 2009				Total
	7/1-7/4	7/5-7/11	7/12-7/18	7/19-7/25	7/26-8/1	8/2-8/8	8/9-8/15	8/16-8/22	8/23-8/29	8/30-9/5	9/6-9/12	9/13-9/19	9/20-9/26	
Access Support	106	87	105	107	105	113	15	93	174	157	122	153	139	1476
AFA	35	44	42	45	55	17	18	35	302	0	274	186	228	1281
Documents	182	89	85	76	67	73	35	50	112	144	104	119	124	1260
Education		57	44	44	64	52	25	32	137	77	61	71	115	779
Library West	246	344	229	221	225	248	57	62	535	440	387	392	403	3789
Journalism	21	25	19	21	31	30	18	20	82	75	61	67	65	535
Latin American Coll.	4	4	2	0	5	12	16	17	40	25	38	9	26	198
Maps	30	13	27	31	11	6	11	5	25	39	23	31	25	277
Marston	53	190	168	165	147	146	119	283	980	1016	1120	1118	1129	6634
Music	35	54	59	84	49	36	30	58	87	130	113	129	129	993
Special Collections	0	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>Total</b>	<b>712</b>	<b>907</b>	<b>780</b>	<b>794</b>	<b>759</b>	<b>733</b>	<b>344</b>	<b>655</b>	<b>2474</b>	<b>2104</b>	<b>2303</b>	<b>2275</b>	<b>2383</b>	<b>17223</b>

Service Unit	October 2009				November 2009					December 2009				Total
	9/27-10/3	10/4-10/10	10/11-10/17	10/18-10/24	10/25-10/31	11/1-11/7	11/8-11/14	11/15-11/21	11/22-11/28	11/29-12/5	12/6-12/12	12/13-12/19	12/20-12/26	
Access Support	135	122	97	169	146	129	104	101	71	105	110	112	48	1449
AFA	156	138	112	144	94	172	63	169	70	94	188	68	0	1468
Documents	155	157	96	108	93	123	103	138	62	114	112	53	11	1325
Education	107	74	49	86	64	52	43	56	23	43	55	40	19	711
Library West	299	401		448	393	335	212	290	123	275	257	131	0	3164
Journalism	51	42	33	36	42	48	38	60	27	44	48	34	14	517
Latin American Coll.	32	61	24	27	31	18	59	12	8	26	10	6	4	318
Maps	25	31	17	11	34	15	42	30	7	33	15	21	3	284
Marston	1029	859	699	865	973	751	564	1542	236	998	1156	604	69	10345
Music	95	108	65	72	62	54	41	79	44	61	81	38	8	808
Special Collections	1	1	0	0	1	0	0	0	1	0	0	0	0	4
<b>Total</b>	<b>2085</b>	<b>1994</b>	<b>1192</b>	<b>1966</b>	<b>1933</b>	<b>1697</b>	<b>1269</b>	<b>2477</b>	<b>672</b>	<b>1793</b>	<b>2032</b>	<b>1107</b>	<b>0</b>	<b>20393</b>

Service Unit	January 2010				February 2010				March 2010				Total	
	12/27-1/2	1/3-1/9	1/10-1/16	1/17-1/23	1/24-1/30	1/31-2/6	2/7-2/13	2/14-2/20	2/21-2/27	2/28-3/6	3/7-3/13	3/14-3/20		3/21-3/27
Access Support	0	180	132	94	102	150	110	136	165	135	159	108	107	1578
AFA	0	150	120	99	111	78	66	75	70	78	26	84	88	1045
Documents	0	71	99	82	119	112	95	125	104	85	29	67	104	1092
Education	0	60	69	63	65	63	50	50	51	43	35		78	627
Library West	0	358	355	301	255		190	197	141			227	194	2218
Journalism	0													0
Latin American Coll.	0	141	120	124	158	155	180	167	172	166	72	196	212	1863
Maps	0	23	43	10	13	17	19	17	34	21	2	36	16	251
Marston	0	1022	1300	701	1476	1019	1658	1584	1468	899	63	972	1140	13302
Music	0	78	85	40	63	78	92	64	59	62	19	67	90	797
Special Collections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>2083</b>	<b>2323</b>	<b>1514</b>	<b>2362</b>	<b>1672</b>	<b>2460</b>	<b>2415</b>	<b>2264</b>	<b>1489</b>	<b>405</b>	<b>1757</b>	<b>2029</b>	<b>22773</b>

Service Unit	April 2010				May 2010					June 2010				Total
	3/28-4/3	4/4-4/10	4/11-4/17	4/18-4/24	4/25-5/1	5/2-5/8	5/9-5/15	5/16-5/22	5/23-5/29	5/30-6/5	6/6-6/12	6/13-6/19	6/20-6/30	
Access Support	116	120	84	97	90	90	96	70	101	96	112	91	179	1342
AFA														0
Documents	116	117	123	119	66	44	53	74	58	34	38	76	80	998
Education	77	40	49	78	40	28	21	51	42	28	42	53	58	607
Library West	216		151	210	80		65	79	57	53	99	100		1110
Journalism														0
Latin American Coll.	176	205	228	200	136	69	85	96	88	68	80	76	110	1617
Maps	21	10	23	11	19	16	13	16	18	9	14	21	13	204
Marston	1227	1377	1491	1659	641	224	221	469	257	257	198	248	177	8446
Music	102	61	64	50	60	21	39	43	41	21	27	36	29	594
Special Collections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>2051</b>	<b>1930</b>	<b>2213</b>	<b>2424</b>	<b>1132</b>	<b>492</b>	<b>593</b>	<b>898</b>	<b>662</b>	<b>566</b>	<b>610</b>	<b>701</b>	<b>646</b>	<b>14918</b>

**Public Service Statistics**

**In-House Circulation**

Service Unit	July 2009				August 2009				September 2009				Total	
	7/1-7/4	7/5-7/11	7/12-7/18	7/19-7/25	7/26-8/1	8/2-8/8	8/9-8/15	8/16-8/22	8/23-8/29	8/30-9/5	9/6-9/12	9/13-9/19		9/20-9/26
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	56	87	125	36	97	15	22	34	216	0	207	135	97	1127
Documents	77	71	79	58	49	50	53	50	85	101	79	94	90	936
Education		3	18	2	4	6	1	0	15	6	3	23	20	101
Library West	315	591	836	631	486	666	568	402	454	598	730	895	1003	8175
Journalism	5	2	4	4	3	4	0	0	5	11	8	23	5	74
Latin American Coll.	71	78	72	68	74	70	71	81	93	95	88	102	110	1073
Maps	0	2	0	11	86	23	15	83	165	374	62	160	341	1322
Marston	117	441	486	222	332	107	110	65	319	422	356	374	368	3719
Music	37	41	20	46	18	26	11	7	64	216	201	480	438	1605
Special Collections	65	62	196	142	83	47	73	41	54	0	37	145	131	1076
<b>Total</b>	<b>743</b>	<b>1378</b>	<b>1836</b>	<b>1220</b>	<b>1232</b>	<b>1014</b>	<b>924</b>	<b>763</b>	<b>1470</b>	<b>1823</b>	<b>1771</b>	<b>2431</b>	<b>2603</b>	<b>19208</b>

Service Unit	October 2009				November 2009				December 2009				Total	
	9/27-10/3	10/4-10/10	10/11-10/17	10/18-10/24	10/25-10/31	11/1-11/7	11/8-11/14	11/15-11/21	11/22-11/28	11/29-12/5	12/6-12/12	12/13-12/19		12/20-12/26
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	84	78	74	231	133	285	121	157	45	268	213	75	0	1764
Documents	115	127	77	105	109	111	91	125	55	116	70	49	29	1179
Education	13	14	5	4	18	5	16	4	3	8	14	3	2	109
Library West	913	767	1070	711	897	1137	1023	986	866	1008	997	540		10915
Journalism	6	6	7	7	4	8	7	13	1	6	7	6	0	78
Latin American Coll.	110	109	96	104	115	118	104	119	81	114	120	86	34	1310
Maps	198	125	15	58	162	0	40	266	5	66	49	110	50	1144
Marston	382	243	342	2686	381	218	266	308	155	287	214	246	48	5776
Music	235	547	269	486	96	191	255	94	42	124	132	56	1	2528
Special Collections	240	61	98	126	265	96	83	211	22	28	84	46	13	1373
<b>Total</b>	<b>2296</b>	<b>2077</b>	<b>2053</b>	<b>4518</b>	<b>2180</b>	<b>2169</b>	<b>2006</b>	<b>2283</b>	<b>1275</b>	<b>2025</b>	<b>1900</b>	<b>1217</b>	<b>0</b>	<b>26176</b>

Service Unit	January 2010				February 2010				March 2010				Total	
	12/27-1/2	1/3-1/9	1/10-1/16	1/17-1/23	1/24-1/30	1/31-2/6	2/7-2/13	2/14-2/20	2/21-2/27	2/28-3/6	3/7-3/13	3/14-3/20		3/21-3/27
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	0	72	150	145	228	140	128	99	234	64	17	187	208	1672
Digital Library Center														
Documents	0	41	50	99	97	121	144	96	109	95	69	98	97	1116
Education	0	6	0	14	2	13	4	6	2	5	7		12	71
Library West	0	413	659	700	758	688	619	711	768	783	410	750	972	8231
Journalism	0													0
Latin American Coll.	0	35	30	31	39	39	45	42	43	41	18	49	53	465
Maps	0	175	0	586	266	534	20	8	228	166	70	255	0	2308
Marston	0	170	235	334	258	290	311	238	291	167	162	237	221	2914
Music	0	48	139	66	63	211	194	104	183	111	2	82	161	1364
Special Collections	0	46	86	54	128	63	99	91	106	120	22	60	77	952
<b>Total</b>	<b>0</b>	<b>1006</b>	<b>1349</b>	<b>2029</b>	<b>1839</b>	<b>2099</b>	<b>1564</b>	<b>1395</b>	<b>1964</b>	<b>1552</b>	<b>777</b>	<b>1718</b>	<b>1801</b>	<b>19093</b>

Service Unit	April 2010				May 2010				June 2010				Total	
	3/28-4/3	4/4-4/10	4/11-4/17	4/18-4/24	4/25-5/1	5/2-5/8	5/9-5/15	5/16-5/22	5/23-5/29	5/30-6/5	6/6-6/12	6/13-6/19		6/20-6/30
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA														0
Digital Library Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Documents	84	95	93	80	66	56	78	72	76	63	83	60	73	979
Education	14	10	3	17	11	0	0	2	12	2	10	4	6	91
Library West	959	937	882	996	542	228	203	361	241	403	624	377	560	7313
Journalism														0
Latin American Coll.	44	51	57	50	34	17	21	24	22	17	20	19	27	403
Maps	40	342	106	88	1	128	214	135	298	120	248	292	14	2026
Marston	154	207	281	234	182	80	348	185	131	233	269	150	64	2518
Music	139	92	137	82	76	45	19	39	51	5	36	24	14	759
Special Collections	112	65	79	220	17	170	30	176	98	49	43	123	126	1308
<b>Total</b>	<b>1546</b>	<b>1799</b>	<b>1638</b>	<b>1767</b>	<b>929</b>	<b>724</b>	<b>913</b>	<b>994</b>	<b>929</b>	<b>892</b>	<b>1333</b>	<b>1049</b>	<b>884</b>	<b>15397</b>